

**RingGo Parking Person of the Year**

- > Mandy Ainsworth, Parking enforcement services manager, Worthing Borough Council
- > Mohammed Farooq, parking host, Q-Park
- > Rick Jones, contract manager, NSL Services Group
- > Angela O'Shea, parking administration manager, London Borough of Hillingdon

**Parking in the Community Award**

- > Considerate parking initiative: Brightlingsea Town Council, Tendring Council & Essex Police
- > Heartstart: NSL Services
- > RCP Parking & Bignold School
- > Worthing Blue Badges: Worthing Borough Council & NSL Services

**Best New Car Park**

- > City College Car Park: City College and CV One
- > Kingsway Centre Car Park, Newport: Colman Architects
- > Birmingham International Rail Station MSCP: Network Rail
- > Q-Park Charles Street, Sheffield: Q-Park

**Best Surface Car Park**

- > The Grizedale Project, Hawkshead, Cumbria: Forestry Commission
- > Enderby Park & Ride: Leicestershire County Council and Leicester City Council
- > Pools on the park, Richmond: Peter Brett Associates

**Reinventing the car park: The Refurbishment Award**

- > Wembley Shopping Centre: Makers Parking
- > Tower Street Car Park: Winchester City Council
- > Woking Shoppers and Brewery Road Car Parks: Woking Borough Council

**The Civica Innovation Award**

- > The Parking Sector Training Survey - An exercise in inclusion: Alpha Parking
- > HillingdonFirst residents parking scheme: London Borough of Hillingdon
- > Knowledge Tool: Mouchel & Lambeth Council
- > Car share barrier: University of West of England, Bristol
- > ParkID parking management system: WPS

**The BemroseBooth Environment Award**

- > Bold steps to a greener footprint: London Borough of Richmond upon Thames & Cobalt Telephone Technologies
- > Islington's car club: Islington Council with Project Centre
- > Enderby Park & Ride: Leicestershire County Council and Leicester City Council
- > On Your Bike: NSL Services

**The Alpha Parking Training Award**

- > Notice processing Training: London Borough of Hillingdon
- > Optimisation of recovery workshop: Marston Group
- > Conflict management: NSL Services Group
- > Reciprocal programme: Tunbridge Wells Borough Council and Phoenix Commercial Collections

**Back Office Team of the Year**

- > Delivering excellence in partnership: Southwark & APCOA Parking (UK) Customer service centre
- > Notice processing team: London Borough of Hillingdon
- > City of Lincoln Council
- > TfL Drivers Charter: NSL Services Group

**The Creative Parking Solutions On-street Team of the Year**

- > CCTV enforcement drive puts safety first on the school run: Medway Council
- > Royal Borough of Kensington & Chelsea persistent evader team: NSL Services Group
- > Southampton City Council

**The Enforcement Award**

- > Blue Badge fraud team: London Borough of Enfield, NSL Services, Metropolitan Police and BBFI
- > Parking Fraud Investigation Team: London Borough of Lambeth
- > DVLA - Excellence in enforcement: NSL Services Group
- > Partnership Enforcement: London Borough of Wandsworth

**The Six Card Solutions Exceptional Customer Service Award**

- > Permit administration team: London Borough of Camden
- > Exceptional customer service improvements: London Borough of Croydon
- > Gunwharf Quays
- > Watford Parking Shop - Improving customer satisfaction levels: VINCI Park Services

**The Marketing Award**

- > Enderby Park & Ride: Leicestershire County Council
- > NSL brand launch - From rich legacy to new identity: NSL Services Group
- > Price Guide Tool: ParkLet

**Off-street Parking Team of the Year**

- > Gunwharf Quays
- > City of Lincoln Council
- > University of York

**APCOA Living Streets Award**

- > Pioneers go back to school to develop cutting edge enforcement solution: Bournemouth Borough Council
- > Considerate parking initiative: Brightlingsea Town Council, Tendring Council & Essex Police
- > Guard rail removal programme: Corporation of London
- > CCTV enforcement drive puts safety first on the school run: Medway Council

**Equita Overall Award** winner will be selected from the competitive field

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