

1. Equita Overall Award Winner

Tewkesbury Borough Council

2. Alpha Parking Training Award

APCOA Parking: 'Blended training' solution **Winner**

National Car Parks: 'Full On' strategy launch
Philips Collection Services: Philips Training Academy
Tunbridge Wells Borough Council **Highly commended**
VINCI Park: Driving the learning journey

3. APCOA Living Streets Award

London Borough of Southwark & The Project Centre: The Walworth Road project **Winner**

The Parking Shop & Colchester Borough Council: Car park improvement signage

4. IPP Parking Person of the Year

Karen Naylor, residents' advocate, Islington Council **Winner**

Sanjay Gohil, Q-Park Waterside, Sale
Graham Greenwood, CPE manager, Warwickshire County Council
Michelle McCluskey, team leader, APCOA Parking & Network Rail
Joe Skomorosky, car park patrol officer, Lincoln City Council
Highly commended

5. Back Office Team of the Year Award

Imperial Civil Enforcement Solutions: Business Processing Unit **Winner**

London Borough of Barnet: Barnet Parking Section
Cobalt Telephone Technologies: Operations team **Highly commended**
VINCI Park & Epping Forest District Council
Wandsworth Borough Council: Debt Recovery Team

6. Off-street Team of the Year Award

NCP Manchester **Winner**

CV One: Customer service assistants
Gunwharf Quays Management, Portsmouth **Commended**
Q-Park Royal Cornwall Hospital, Truro
VINCI Park at BAA Gatwick Airport **Highly commended**

7. Enforcement Team of the Year Award

Tewkesbury Borough Council **Winner**

London Borough of Barnet: Barnet Parking Section **Commended**
London Borough of Hackney & APCOA Parking **Highly Commended**
JBW: Positive results for Fareham Borough Council
VINCI Park & Kingston-upon-Hull

8. Park Mark Exceptional Customer Service Award

Q-Park in Liverpool **Winner**

CV One: Customer services assistants **Highly commended**
Gunwharf Quays Management, Portsmouth
Legion Parking Services at the Barbican

9. The Parkeon Marketing Award

Notts Parking Partnership **Winner**

APCOA Parking: Lollipop Man
BAA: 'Airport parking is a Pisa cake' **Highly commended**
NCP Services: Streetlife
NCP Services: Worthing Blue Badge campaign

10. Best New Car Park Award

Lyons+Slæeman+Hoare Architects: Bicester Shopping Village **Winner**

BAA & NCP: MSCP5 Terminal 5, Heathrow Airport
Hammerson: Highcross John Lewis Car Park, Leicester
Leeds Teaching Hospital NHS Trust
Q-Park Liverpool ONE **Highly Commended**

11. Best Surface Car Park Award

Cornwall County Council: Park for Truro park & ride **Winner**

City & County of Swansea: Fforestfach park & ride **Commended**
Quadriga: Refurbishment of London Underground surface car parks

12. Q-Park Best Refurbishment Award

Laser Special Projects: Market Car Park, The Mall Arndale, Luton **Winner**

APCOA Parking: A new partner, a new lease of life - Bryanston St, London

BASF Construction Chemicals, Concrete Repairs and Macclesfield Borough Council: Jordangate, Macclesfield
NCP: London Focus sites **Highly commended**
USL StructureCare, ROK, Redleaf Shopping Centres & BASF Construction Chemicals: Ladysmith Centre, Ashton Under Lyne

13. Joined-up Thinking: The Civica Innovation Award - Technology

Barbour Logic: Response Master **Winner**

APCOA Parking: Always in touch (NeoNytro in Southwark)
BAA & Siemens: Car Finder at MSCP Terminal 5, Heathrow Airport
NCP Services: Headcams **Highly commended**
St Edmundsbury Borough Council: 'Island in a storm' **Commended**

14. Joined-up Thinking: The Civica Innovation Award - Operations

NCP Services: CEO legal representation & support **Winner**

Alpha Parking: Traffic Order bureau service at Heathrow Airport
NCP Services: Psychometric testing for CEO recruitment
Q-Park: Creative initiatives for Q-Park in Sheffield
Town & City Parking: Disabled, parent & child spaces
Highly commended
City of Westminster: Delivering change